Your Satisfaction is Guaranteed

If you are not completely satisfied with one of our products, you may return it anytime within 60 days of the date of sale for a hassle-free refund of the amount you paid for the product. Refunds do not include shipping costs. On exchange of defective products, Vintage Jeeps, Inc. will pay for shipping on the outbound replacement product only. We only specify that returned products not be damaged, missing components, or manufacturer's documentation. We do reserve the right to recover our original out bound shipping cost if the items was initially shipped on a freight free order. Any special order or non-stocking items are specifically exempted from this policy and will be assessed an appropriate restocking charge. Wheels are not returnable after tires have been mounted.

Are you missing anything from your order?

To ensure that you get your order as quickly as possible, not every item from your order may arrive in the same shipment or on the same day. You can track shipments online by logging into your Account on our website.

If you're sure that all shipments have arrived and you're still missing items from your order, please contact Vintage Jeeps, Inc. <u>Customer Service</u>.

Was your shipment damaged?

If your shipment was damaged, please do not use the return form below. Instead, contact <u>Customer Service</u> and we'll make sure you get a new shipment fast.

Complete the Return Form below. Place the return form inside the package with the products you're returning.

Send package to Vintage Jeeps, Inc. prepaid & insured. We suggest you use UPS, FedEx, or the US Postal Service. Please be sure to obtain a tracking number to be able to verify its return to us.

Return Reason Codes:

Please note: We do not pay shipping charges for return shipments

A) Ordered wrong size, color or item for my vehicle B) The item did not meet expectations

Still have questions?

C) I no longer want or need this item

If you have another reason for a return other than those listed above please contact our <u>Customer Service</u>.

Complete the Return Label below. Be sure to include your name, address and order number.

Vintage Jeeps, Inc.

Affix it to the outside of the package securely with clear tape.

https://www.vintagejeepparts.com/pages/Contact-Us 888-503-JEEP (5337) or 979-387-3388

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